



Glenn Archer | Founder | Jonah Group

Glenn manages the Jonah R&D team, infrastructure portfolio, and provides cloud architecture expertise as well being our practice lead for Capital Markets. As a founder, Glenn is most interested in solving problems with the right set of technologies while expanding opportunities for Jonah people to be able to grow.



Hugo Lafontaine | VP of Digital Energy and Power Products, Canada | Schneider Electric

Hugo Lafontaine is Vice President of Digital Energy at Schneider Electric Canada, responsible for the smart building and digital power business. With almost 20 years in the building automation and HVAC industry, Hugo brings extensive experience from previously held roles as a controls consultant, building automation integrator specialist, and increasingly progressive roles within sales and marketing, and recently in management. He spent 11.5 years at Regulvar, one of Canada's largest building system integrators, before joining Schneider Electric in 2017 as the national sales manager for building automation systems. Most recently, he was the general manager for Canada and North-East U.S. at Daikin. Hugo is on the board of BEIC.

He obtained his B.Sc. in Electrical Engineering in 2002, and became a member of the Professional Engineers of Ontario in 2006. In 2016, Hugo completed his Executive master's in business and management at Telfer school of management.

Hugo is highly passionate about building technologies and the ability to optimize and drive efficiencies to all aspect of buildings, including commercial real estate and critical space such as data centers and hospitals.



Scott Hamilton | Director General Real Property | Real Property Branch Library and Archives Canada / Government of Canada

Scott Hamilton is the Director General of Real Property for Library and Archives of Canada (LAC) and President of the Ottawa Chapter of the International Facilities Management Association (IFMA). In his day job, Scott is currently overseeing a transformation of the LAC real property function, development of a Real Property Portfolio Strategy to identify and address RP issues, risks and requirements for the next 25 years, and delivery of two major infrastructure projects, which will transform LAC's operations and ability to deliver its mandate. These include the \$330M Gatineau 2 Preservation Storage Facility Project, to construct a new state of the art archival preservation facility to safeguard the Canada's documentary heritage collection and the \$325M Adisoke federal – municipal partnership project to construct a new joint facility for LAC and the Ottawa Public Library.

Scott joined the IFMA Ottawa Chapter in June 2018 with the goal of strengthening the local facility management community through enhanced networking and learning opportunities and through promotion of the value and importance of the facility management and real property field as a career.

Prior to joining LAC, Scott spend 15 years with Justice Canada where he managed a variety projects, teams and divisions including national accommodations, change management, business management, performance management and strategic planning.

Scott holds a Bachelor of Arts in Psychology with a concentration in Criminology from Carleton University, as well as a Diploma in Business Administration from Centennial College.



Kat Karasyova | Regional Facilities Manager, North America / President | IFMA GTSCO

Katerina is currently the North America Regional Facilities Manager for all Cushman & Wakefield's client Mastercard. Katerina's main focus is on Workplace strategy, employee experience, strategic planning, continuity of service and implementation of best practices across the client portfolio. In collaboration with the Projects Team, Katerina has managed multiple office buildouts and relocations with a strong focus on client design standards, change management, process mapping and strategic planning for BAU.

Katerina possesses extensive experience working within various industries as well as providing facility management solutions that align service excellence with business strategy.

Katerina enjoys tackling challenges and relying on creativity, research and knowledge sharing to solve them. Kat helped establish the Seneca College Student IFMA Chapter in 2018, and in 2020 Kat was also named one of IFMA's 40 under 40. Katerina has served as the Director of Young Professionals, the Chapter Treasurer, and is now the current term President.



Dan Lorenz, FMP | President | AMS Workplace Technology

As the President of AMS Workplace Technology, Dan leads a team of highly qualified professionals who provide consulting, project management, implementation, and training on FM:Systems' and Nuvolo's Integrated Workplace Management Software. Dan helped build the FM solutions division at AMS 20 years ago to now include some of FM:Systems largest and most successful customers. He plays an important role in business development at AMS, bringing cutting-edge Facilities Management software and technology solutions to the FM market. Dan is a certified IFMA Facility Management Professional who is an active member of the New York City IFMA chapter and IFMA IT Community and has presented at several Autodesk, IFMA, and FM:Systems events and webinars.



K Paez | Director, EllisDon Facilities Services / VP, Programming & Education | IFMA GTSCO

K joined EllisDon in 2016 and has over 20 years of project management experience. Currently, K is part of the EllisDon Facilities Services (EDFS) division, where she analyzes business requirements, manages business relations, leads projects to enhance and upgrade new/existing programs and services, as well as leads analytic developments with key stakeholders and business specialists. K supports the site General Managers (GMs) and leadership teams, helping to identify potential risk exposures that could result in disruption to their specific business unit.

In her current role as Director, Business Operations Support Services, K is responsible for driving comprehensive and consistent practices to help identify, measure, monitor, and report operational risks. She provides actionable insights to drive process improvements through analysis of current strategies and monitoring strategy improvements. She also tackles complex problems, both of a technical and non-technical nature, assisting in the assessment of root cause and the resolution of problems.

K has been a member of the local IFMA chapter since 2016, and took on the role of Director of Marketing, in 2017. Since, K has held positions such as VP, Membership and Communication, and is currently leading initiatives to continue to support the advancement of the Facilities Management profession as the VP, Programming & Education.



Lorri Rowlandson | Senior Vice President Strategy and Innovation | BGIS

Lorri Rowlandson is Senior Vice President, Strategy and Innovation at BGIS. She works globally with clients and BGIS team members to assist them with real estate transformations. She is an advisor to C-Suite real estate executives, consulting on a wide variety of topics to define and drive best outcome for clients.

In addition to supporting clients, Lorri is a highly sought-after industry expert and regularly participants in speaking engagements on emerging trends, innovation and thought leadership on a wide variety of topics in real estate and outsourcing. Lorri's influence across the real estate sector and beyond is further demonstrated through her presence across social media channels with over 40,000 followers across Twitter and LinkedIn, and her popular podcast: "Leading Innovation at Work".

Prior to joining BGIS, Lorri was a senior consultant at one of Canada's most respected public private partnership and real estate consulting firms, and has previously worked at both a prominent north American financial institution and global technology company.

Lorri has degrees and accreditations from several universities and associations, including University of Tennessee, and Harvard University, as well as a Masters in Corporate Real Estate and an Accredited Outsourcing Practitioner. (MBA, MCR, AOP, AMDP, CDP), Prosci Certified, Disney Institute Certified.



Ram Srinivasan | Managing Director | Consulting at JLL

Ram is Managing Director of Consulting at JLL, based in Toronto Canada, and advises clients across the Americas in areas such as Portfolio Optimization, Workplace Strategy, CRE Transformation and Workforce Planning. He has served clients across a broad spectrum of industries including technology, healthcare, logistics, banking, financial services and insurance. As a recognized thought leader, Ram is a regular contributor to both JLL's and Real Estate Industry publications. He is also a sought-after keynote speaker and panelist.

With more than fifteen years of experience, Ram has helped manage complex multi-regional and global real estate strategy projects for large footprint corporate occupiers, real estate developers, and public sector organizations.

Ram initially joined JLL in 2010 and spent more than eight years in various Consulting roles in the Asia Pacific, Canada, and North American regions. Prior to rejoining JLL Canada in January 2020, Ram was Vice President of Real Estate and Infrastructure Advisory at Deloitte Canada advising clients across more than 600 million square feet of real estate assets. Ram has also worked with Consulting teams at Cushman & Wakefield advising clients on corporate real estate strategy and at a management consulting boutique acquired by KPMG where he advised clients in the areas of Mergers & Acquisition and Post Merger Integration.

Ram is a qualified Certified Internal Auditor (IIA-USA), Chartered Accountant (India), and Company Secretary (India). He also holds multiple certifications in Asset Management (Institute of Asset Management), Design Thinking (IDEO-U), Data Science and Data Visualization (MIT), Organizational Analysis (Stanford). He is a Bachelor of Commerce with specialization in Management, Accounting, and Taxation.



Rhonda Small, FMP | Director of RSP | i_SPACE

With over 20 years of experience in property and facility management, Rhonda serves as the Director of RSP i_SPACE – Business Intelligence. She is an industry-leading expert in IWMS support and implementation, as well as project management and business analysis. Her experience has given her a strong foundation and keen insight into how different companies handle facility and space management challenges. This allows her to evaluate a company's processes and goals and match them with software and the smart building capabilities that enhance her clients' efforts. With her natural curiosity and passion for data-driven decision making, Rhonda strives to make facility information accessible, understandable and fun.



Michel Theriault FMP, RPA, LEED AP | Principal | FM Insight Consulting Ltd

Michel has over 30 years' experience in Facility Management delivering facility services in-house and with an FM outsourcing provider, as well as providing consulting and training services to Facility Managers. He has deep practical experience managing facilities from high-profile office towers to critical facilities and large distributed portfolios. Currently a consultant to Facility Managers, he is also the Academic Coordinator for Ryerson University's Facility & Property Management Certificate Program in Toronto, Canada. Michel is recognized for his contribution to FM with a Distinguished Author award from IFMA for his book "Managing Facilities & Real Estate". He contributes FM articles to leading magazines around the world, delivered seminars at national and international FM Conferences and delivers Facilities Management training, including IFMA's FMP designation program, worldwide. Michel's experience, knowledge and approach to FM comes across in his consulting and training, with practical, real-world solutions that help Facility Managers develop and implement strategic initiatives.



Geoff Williams CFM, FMP, SFP | IFMA Fellow Director, Operations | Angus Consulting Management Limited

Geoff Williams is Director of Operations at Angus Consulting Management Limited in Toronto. Mr. Williams also serves on the IFMA Americas' Advisory Board, is a past President (and current SAG Leader) of the IT Community of IFMA, a past Director on IFMA's Global Board of Directors and the past President of the Toronto Chapter of IFMA. Geoff was named an IFMA Fellow in 2020.



Allan Wong | VP Sales | Jonah Group

Allan brings to Jonah Group over two decades of leadership experience in services, sales, and management with global IT enterprises. He is passionate about customer experience in every stage of the sales-delivery journey and he found a perfect match for his zeal in Jonah's relationship-driven, success-focused approach to all things customer-related.